

Killiecrankie Hotel

Room Directory

<u>BREAKFAST:</u>	Breakfast is served between 8.30 and 9.30 a.m. (earlier/later breakfast can be arranged on request)
<u>LUNCH:</u>	Lunch is available in the Bar Conservatory where orders are taken from 12.15 - 2.00 p.m.
<u>DINNER:</u>	Dinner orders are taken from 6.30 - 8.30 p.m. Dinner is a 4 course table d'hote menu. Please let us know in advance if you are planning to dine elsewhere.
<u>DRESS CODE</u>	Tidy, but comfortable!
<u>SUPPER:</u>	Supper is served in the Bar Conservatory from 6.15 - 8.30 p.m.
<u>CHECKOUT TIME:</u>	Rooms should be vacated by 11 a.m. to enable us to prepare the room for the next guests. Later checkout can usually be arranged.

Our housekeeper will service your room, if requested, when you go out for the day.

Whilst you are at dinner, if there is anything you require simply ask a member of staff and this will be placed outside your room.

ACTIVITIES IN THE AREA: For information on activities and attractions in the area follow this link https://issuu.com/landmarkpress/docs/welcome_to_perthshire_best_places_to_visit_2020-21 This gives details of suggested places to visit, golf courses, walks, etc. all within a short distance from Killiecrankie Hotel.

BABY LISTENING: Upon request, we can physically check on babies and young children every 15 minutes, thus allowing parents to enjoy dinner together; we will alert parents immediately if a child is crying or upset.

BAR: We are happy to serve guests throughout the day, but our bar closes at 11 p.m.

BREAKAGES/DAMAGE: Please be aware that guests are liable for all breakages/damages.

CHECK OUT TIME: Rooms should be vacated by 11 a.m. Luggage may be left with us should you wish to go for a walk, or perhaps do some shopping.

CHILDREN'S EARLY SUPPERS: Early suppers for children are available from 6.00 p.m. A special children's menu is available, but if you have any special requirements, we will always do our best to help.

CHURCH SERVICES: Tenantry Church of Scotland Sunday Service begins at 10.00 a.m. with Communion on the last Sunday of the month. Details of other Church services can be obtained from the notice board by the Sitting Room on the ground floor.

CORKAGE: Our rooms are let on the basis that all food and drink is purchased from us; any items purchased elsewhere and consumed on the premises, will be subject to a charge from £15 per bottle.

DRYING ROOM: There is space in the Boiler House for drying wet outerwear. Please **DO NOT** use the bedroom convector heaters to dry clothes - it is dangerous, will also destroy the thermostat and you may be liable.

EARLY MORNING CALLS: Lift the handset. Key 718 followed by the time as HHMM (e.g. 7180730 for 07.30 a.m. or 7181930 for 7.30 p.m.). An interrupted tone confirms that the time is set. If you do not hear this tone, replace the handset and re-enter the code and time. To cancel a wake up call, dial 718*. Confirmation tone is returned.

EMERGENCY: If medical attention is required outwith normal surgery hours, please do not hesitate to contact Henrietta Ferguson by dialling either Reception (217, or the cottage (218). Call Ext.181 for night-time emergency.

FOREIGN EXCHANGE / BANKS: The local bank, Bank of Scotland in Pitlochry, are open between 9.30 a.m. and 4.45 p.m. Monday to Friday, although they do close for lunch.

FREEZER: Freezer space is available for guests' game, fish, etc. Please ask at reception if you have booty to freeze!

HAIRDRYER: There is a hairdryer in your room, usually located in the dressing table drawer.

INTERNET ACCESS: We have wireless access throughout the ground floor and many of the bedrooms upstairs - the necessary pass code is *killiecrankie2020*

IRON AND IRONING BOARD: These are available for your use either in your wardrobe or by asking at Reception. Please leave these items outside your bedroom door for collection after use.

KEYS: If you are going out for the evening, or for a stroll after dinner, please leave your bedroom key at Reception; fire regulations require us to know who is in house at all times. The front door is locked at 11.00 p.m. therefore, if you intend to return late, please ask for a front door key. All keys will be sanitised every time they are left at reception.

MOBILE PHONES: To avoid irritation to others, we would ask you to refrain from using your mobile in the Dining Room.

PACKED LUNCHES: Sandwiches are available with a variety of fillings, including vegetarian, plus fresh fruit, home-made short-bread, etc. We can also supply flasks of coffee or tea if required. Please let us know your requirements by 1930 the previous evening to give the chef a chance to prepare something tempting for you.

PERSONAL PROPERTY: We cannot automatically return property left behind. However we are happy to post items if we are informed within 7 days of departure and we would ask you to refund the postage.

POSTAGE STAMPS: We have a limited supply of 1st and 2nd class stamps available at Reception.

SITTING ROOM: This is located on the ground floor. There is a fire for chilly days, a patio for sunny days and a good selection of games. Currently it's use is limited to one party at a time.

ROOM SERVICE: This service is available during our normal meal times, as follows: Breakfast is served 8.30 - 9.30 a.m. Light snacks are available 12.15 - 1.45 p.m and supper time 6.30 - 8.30 p.m. For the daily menu please call reception and we will get one to you. Drinks are available whilst the Bar is open. Please ring Ext. 217 or Ext. 218, if there is no-one at Reception.

SHOE CLEANING: we are happy to clean your shoes; please ask at reception. Please don't clean your shoes on the bedroom carpet. - the marks simply don't come out!

SMOKING: We are a completely non-smoking hotel; this is strictly in line with our Hotel Fire Certificate and Perth and Kinross Fire Regulations. Guests who breach Fire Regulations will be asked to leave the premises and a surcharge for specialist cleaning and loss of income, will be posted to the final account.

TELEPHONE: For Reception, please dial 217. When placing an outside call, put 9 in front of your chosen number. We make no charge for local and national calls, but international calls should be connected through Reception.